

## OUR VISION

A society where women and children live free from violence.

## OUR MISSION

EHDVSI is a courageous feminist, client-lead organisation that aims to reduce the impact of domestic and family violence on Individuals, women and children and our community.

## OUR VALUES

The organisation works from a feminist perspective and values: Compassion, Courage, Growth, and Integrity

### How does this shape our work

- We believe in gender equality.
- We include women and children's voices in everything we do.
- We support our workforce to be the best they can be.
- We deliver a contemporary best practice model of specialist family violence services to women and children, focusing on critical safety responses.
- We are a shining example of an effective and accountable feminist organisation.
- We hold perpetrators of violence accountable for their actions.
- We prioritise protection of women, provision of services and prevention of further violence
- We support and encourage the community to understand and address family violence, emphasising zero tolerance.



### WE PROVIDE SERVICES TO:

- Warrnambool
- Portland
- Hamilton
- Terang
- Camperdown

**1800 EMMADV  
(1800 366238)**

Translation Services Available

### AFTER HOURS & EMERGENCY NUMBERS

**Police 000**

**24 Hours Statewide Response Service  
1800 015 188**

A state wide 24/7 service providing women and their children with information, advocacy, referral and emergency accommodation.

**Sexual Assault Crisis Line 1800 806 292**

**Respect 1800 737 7328**

# DOMESTIC & FAMILY VIOLENCE SERVICES

**131-133 Kepler Street  
WARRNAMBOOL, VIC 3280**

**1800 EMMADV  
(1800 366238)**

**Phone: (03) 5561 1934  
Fax: (03) 5561 1484**

**Open: Monday – Friday  
9.00am – 5.00pm**

**24 Hours Statewide Response 1800 015 188**

## DOMESTIC & FAMILY VIOLENCE IS:

Behaviour towards a family member if the behaviour:

- Is Physically or Sexually Abusive; or
- Is Emotionally or Psychologically Abusive; or
- Is Financially or Economically Abusive; or
- Is Threatening; or
- Is Coercive; or
- Is Stalking or Harassment.

And can be any other way that controls or dominates the family member and causes that family member to feel fear for the safety or wellbeing of that family member or other person; or

Behaviour by a person that causes a child to hear or witness, or otherwise be exposed to the effects of, any of the behaviours referred to above.

### Sources

Family Violence Protection Act 2008 (Victoria)  
Family Law Act 1975, 2011 update

**Emma House is a not for profit organisation providing free services to women and children in South West Victoria**



EHDVSI acknowledges the funding support of the Victorian Government

## ELIGIBILITY CRITERIA:

- Women and children
- Past or presently affected by domestic and / or family violence

We encourage self and formal referrals.  
For further information please contact us.

## EMMA HOUSE CAN ASSIST WITH:

- Case Management
- Crisis Housing
- Domestic Violence education
- Counselling
- Court Support
- Accommodation Support
- Referrals
- Advocacy
- Legal Support



## LEGAL PROGRAM

This program is a free confidential legal service for women who are experiencing or who have experienced domestic violence.

### WHAT CAN OUR LEGAL PROGRAM ASSIST YOU WITH:

- Advice
- Intervention Order applications
- Intervention Order Representation at the Warrnambool, Hamilton & Portland Magistrates Courts
- Advocacy
- VOCAT applications
- Family Law matters
- Any other matters related to your domestic violence circumstances

**CONTACT THE LEGAL PROGRAM ON  
1800 EMMADV  
(1800 366238)**

Eligibility criteria may apply.



EHDVSI Legal Program is funded by Victoria Legal Aid