



## our mission

EHDVSI is a courageous feminist, client-led organisation that aims to reduce the impact of domestic and family violence on individuals, women and children and our community.

## our values

The organisation works from a feminist perspective and values: Compassion, Courage, Growth, and Integrity

### How does this shape our work?

- We believe in gender equality.
- We include women and children's voices in everything we do.
- We support our workforce to be the best they can be.
- We deliver a contemporary best practice model of specialist family violence services to women and children, focusing on critical safety responses.
- We are a shining example of an effective and accountable feminist organisation.
- We hold perpetrators of violence accountable for their actions.
- We prioritise protection of women, provision of services and prevention of further violence.
- We support and encourage the community to understand and address family violence, emphasising zero tolerance.

## our vision

A SOCIETY WHERE WOMEN AND CHILDREN LIVE FREE FROM VIOLENCE.

# EmmaHouse

SINCE 1979

Domestic & Family Violence Service

Emma House is a not-for-profit organisation providing free services to victim survivors in South West Victoria.

*Interpreter and National Hearing Services are Available*

WARRNAMBOOL • PORTLAND • HAMILTON  
TERANG • CAMPERDOWN

## Emergency Numbers

Police .....000

**24 Hours Statewide Response Service** ..... **1800 015 188**

A state wide 24/7 service providing women and their children with information, advocacy, referral and emergency accommodation.

**Sexual Assault Crisis Line** ..... **1800 806 292**

**Respect** ..... **1800 737 732**

## 1800 366 238

131-133 Kepler Street Warrnambool, VIC 3280

Phone: (03) 5561 1934

Open: Monday - Friday, 9am to 5pm

[emmahouse.org.au](http://emmahouse.org.au)

# Domestic and Family Violence Services

**1800 366 238**

WARRNAMBOOL  
PORTLAND  
HAMILTON  
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CAMPERDOWN

# EmmaHouse

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## What is domestic and family violence?

Behaviour towards a family member or partner that is:

- physically or sexually abusive
- emotionally or psychologically abusive
- financially or economically abusive
- threatening
- coercive
- stalking or harassment

And can be any other way that controls or dominates the family member and causes them to fear for their own safety or wellbeing or that of others.

It also includes behaviour by a person that causes a child to hear or witness, or otherwise be exposed to the effects of any of the behaviours referred to above.

EHDVSI acknowledges the funding support of the Victorian Government



### Sources

Family Violence Protection Act 2008 (Victoria)  
Family Law Act 1975, 2011 update

## Emma House can assist with:

- Safety planning
- Crisis Response and material aid
- Family violence education
- Counselling and support
- Parenting after family violence
- Housing options
- Making your home safe
- Referrals
- Advocacy
- Legal & court Support

## Who is eligible?

Victim survivors past or presently affected by domestic and/or family violence.

Referrals accepted through  
The Orange Door South West  
1800 271 180.

**1800  
EMMADV**



DOMESTIC AND FAMILY VIOLENCE IS AN ISSUE AFFECTING ALL LEVELS OF SOCIETY, FROM ALL WALKS OF LIFE AND ALL LEVELS OF INCOME.



## Emma House Legal Program

This program is a free confidential legal service for victim survivors who are experiencing or who have experienced domestic violence.

Our legal program can assist you with:

- Advice
- Intervention Order applications
- Intervention Order Representation at the Warrnambool, Hamilton & Portland Magistrates Courts
- Advocacy
- VOCAT applications
- Family Law matters
- Immigration (Family Violence exemption matters only)
- Any other matters related to your domestic/family violence circumstances.

**Contact the legal program on  
1800 EMMADV (1800 366 238)**

*Eligibility criteria may apply.*



EHDVSI Legal Program is funded  
by Victoria Legal Aid