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Community Legal Centres  
Australia

The SAFV Centre Emma House Legal Program is funded by Victoria Legal Aid and accredited by Community Legal Centres Australia



The SAFV Centre Emma House Legal Program is a specialist Community Legal Centre, providing free or low fee legal support, advice and representation to women experiencing family violence in South West Victoria.

We believe every woman has the right to live free from violence, and should have access to legal support.

## Contact us

Call (03) 5561 1934 (option 1)

Email [legal@safvcentre.org.au](mailto:legal@safvcentre.org.au)

Address 131-133 Kepler Street, Warrnambool

Hours Monday to Friday, 9am-5pm

Web [www.emmahouse.org.au](http://www.emmahouse.org.au)

Post PO Box 547, Warrnambool VIC 3280

If you are in an unsafe situation, call 000.

# Emma House Legal Program

Support and advice

The  
Sexual Assault  
& Family Violence  
Centre

Emma  
House

## What specialist services do we provide?

### Duty Lawyer

Court support for Family Violence Intervention Order matters at the Portland, Hamilton and Warrnambool Magistrates' Court.

### One-off Legal Advice

Legal advice at our weekly clinic covering a range of matters relating to family violence:

- Parenting Agreements
- Child Protection
- Division of Property after separation
- Disputes in relation to child support and spousal maintenance
- Airport watch list applications
- Victims of Crime Assistance Applications
- Tenancy
- Civil Matters including unpaid fines and Centrelink debt.

### Divorce Clinic

Support for women wanting to file for divorce, assisting and guiding them through the process.

### Ongoing Representation

Representation may be available for the following matter types:

- Parenting Agreements
- Child Protection
- Division of Property after separation
- Family Dispute Resolution Service

### Community Legal Education

We provide Community Legal Education to educate the community about the most common legal issues affecting women due to gender based violence.

## How do I access support?

We accept referrals from local service providers, as well as self referrals for women who are experiencing, or have experienced family violence.

Referrals are triaged to provide one-off advice appointments to help service users identify their legal issue/s, explain their legal rights and provide options or referral pathways for further assistance.

When referring into our program or contacting our staff, please be patient. It is not always possible to speak with a lawyer immediately, but our team will assist you in booking an appointment.

Referrals are completed at  
[emmahouse.org.au/legal-program/referrals](http://emmahouse.org.au/legal-program/referrals)  
or by calling (03) 5561 1934 (option 1).



## Your voice

We welcome all feedback, complaints or compliments.

Please share your thoughts by completing the online form available at [emmahouse.org.au](http://emmahouse.org.au), emailing the Principal Solicitor at [legal@safvcentre.org.au](mailto:legal@safvcentre.org.au) or send a letter to PO Box 547, Warrnambool, VIC 3280.

Alternatively, you can call **03 5561 1934** and speak with the staff member supporting you or the Principal Solicitor.

You can also lodge a complaint with the Victorian Legal Services Board by calling 03 9679 8001.

## Access

We recognise the diverse needs of our community and we ensure our services are inclusive of all. Interpreter and translator services are available to all our clients upon request.

While our services are for women, we welcome people of all races, ethnicities, sexual orientations, ages, religions, abilities and nationalities and value diversity of experience as a vital part of supporting people and strengthening communities.